

AL WARSAN HOLDING AREA – PROCESS

Dear Organisers and Contractors,

The Al Warsan Holding Area is a 44,000 square metre area being operated by the Dubai World Trade Centre to register, filter and manage vehicle accessing the Dubai World Trade Centre Service Yards.

The area (available on google maps as Al Warsan Holding Area) is located 24kms or 23minutes from the Dubai World Trade Centre, on the E-44 Al Awir Road just past Dragon Mart and the Dubai Ambulance Centre – Location map is attached.

The Holding area process at Al Warsan (attached) aims to simplify the information for your drivers and we have also created a simple poster to explain the steps. We request you to communicate this information with all relevant parties.

Al Warsan - The Process

- Drivers follow the attached map to reach Al Warsan.
- The **official contractors** should have already received an 'Official Contractor Pass' from the organisers and this allows them to enter the holding area where they are issued a queuing token (for the official contractor queue) and directed to the respective area.
- **All other contractors** will be issued a queuing token based on the hall that the stand will be built in and directed to the respective area to wait.
- The driver will be called to the registration point and will be requested to present his/her Emirates ID card.
- The driver is then issued with a Drivers badge for AED 21.00 and released from holding area.

At the Venue

- DWTC Security checks that the vehicle driver possesses the correct vehicle pass at the service yard gate.
 - If the badge is verified, access is given.
 - If the badge is not verified, access is denied and the driver will be redirected back to Al Warsan.
- Any vehicle attempting to access the DWTC Service Yards without a badge will be sent back to the holding area at Al Warsan to register.
- At the time of exiting the service yard, the Driver's vehicle pass will be collected by DWTC Security.

For information regarding Vehicle/Contactor badges, please refer to the DWTC Contractor Badge Guidelines.

For further information, please contact the DWTC Customer Service team on **800DWTC (3982)** or info@dwtc.com

Thank you,

**The Management,
Dubai World Trade Centre**

For more information, please
call our 24/7 contact centre at

800DWTC (3982)
or info@dwtc.com

نظام العمل في منطقة الورسان

AL WARSAN HOLDING AREA – PROCESS

1



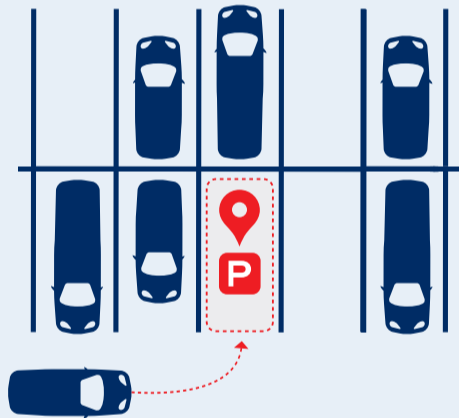
الوصول إلى الورسان
Arrive at Al Warsan

2



استلم رقم الانتظار
عند البوابة
Receive queueing token
at gate

3



صف الشاحنة في
المنطقة المحددة
Park in the
respective zone

4



انتظر الإعلان عن رقمك لدفع الرسوم
(رسوم التسجيل: 21 درهم)
Await number to be called and pay
(Registration Fee = 21 AED)

5



توجه إلى ساحة التحميل والتنزيل المحددة في مركز دبي التجاري العالمي
Leave for assigned DWTC Service Yard



مركز دبي التجاري العالمي
DUBAI WORLD TRADE CENTRE

For more information, please
call our 24/7 contact centre at

800DWTC (3982)
or info@dwtc.com

لمزيد من المعلومات، اتصل بنا
على مركز الاتصال على مدار 24/7

